

## **Bosch 5 Year Warranty Offer**

Terms & Conditions 1<sup>st</sup> April 2023 – 31<sup>st</sup> March 2024

- 1. The "Bosch 5 Year Warranty Offer" is the offer by BSH Home Appliances Limited ("BSH") of a free-of-charge Bosch Warranty that extends the two year manufacturer's warranty by a further three years to a total of five years when a selected Bosch Refrigeration, Dishwashing, Laundry and Cooking product is purchased (models listed below) during the offer period (the "Offer"). In order to qualify for the Offer, consumers must purchase eligible models between 01.04.2023 and 31.03.2024 and must register their appliance and warranty within 3 months of the date of purchase of the appliance.
- 2. The Warranty will be a further three years added to the standard two year Bosch warranty, making a total Warranty of 5 years. The Bosch Warranty covers manufacturing and material faults and is covered by the Bosch Warranty Terms and Conditions which can be found at <a href="https://www.bosch-home.co.uk/customer-service/repair-service/warranty-terms-and-conditions">https://www.bosch-home.co.uk/customer-service/repair-service/warranty-terms-and-conditions</a> which apply to this Offer. Bosch will use its reasonable endeavours to rectify defects affecting the appliance which are clearly attributable to material and/ or manufacturing faults, provided they are:
  - a) reported immediately after being identified;
  - b) within 60 months of the date of purchase of the relevant appliance.
- 3. Please note that Service may not be available to all the islands around the UK and Ireland, please check with the BSH Customer Services department if you require further details.
- 4. The Warranty does not extend to fragile items such as glass or cosmetic parts or consumable items such as light-bulbs. Warranty liability will not be triggered by minor variances from nominal features which are of no significance to the appliance's value or fitness for purpose, or damage caused by the chemical or electrochemical effects of water and generally by exceptional environmental conditions, inappropriate operating conditions, or the appliance having come into contact with unsuitable materials. Likewise, no warranty liability will be accepted if the defects stem from transport damage for which we are not responsible, improper installation and assembly, improper use, to also include where an appliance has been used in a non-domestic environment, poor maintenance or failure to observe operating or assembly instructions.
- 5. In order to qualify for the Offer, consumers must:
  - a) Purchase an eligible appliance listed below;
  - b) The purchase must be made between 01.04.2023 and 31.03.2024;
  - c) Register the appliance and the warranty within three months of the date of purchase at <a href="www.bosch-bome.co.uk">www.bosch-bome.co.uk</a> or by telephoning our contact centre on 0344 892 8979 (calls charged at the basic rate, please check with your telephone provider for exact charges).
- 6. The Offer only applies to purchases of the following Bosch appliances:

Category	<b>Product Code</b>
Dishwasher	SMS6ZDW48G
Dishwasher	SMS6ZCW00G
Dishwasher	SMS6ZCI00G
Dishwasher	SMV6ZCX01G
Dishwasher	SMD6ZCX60G
Fridge Freezer	KGN39AWCTG
Fridge Freezer	KGN392WDFG
Fridge Freezer	KGN392LDFG
Fridge Freezer	KGN39AIAT
Fridge French Door	KFF96PIEP
Fridge Multi Door	KFN96APEAG
Fridge Multi Door	KFN96VPEAG
Freezer Single Door	GIN81AEF0G
Freezer Single Door	GIN81HCE0G
Fridge Freezer	KIN86VSE0G
Fridge Freezer	KIN86VFE0G
Fridge Single Door	KIR81AFE0G

Registered Office: Milton Keynes; Registration Number: 01844007 (England and Wales)

VAT registered number GB108311845

WEEE-Reg.-No. CH0057TS



WAN28250GB
WGG04409GB
WGG24409GB
WGG2440XGB
WGG2449RGB
WGG244A9GB
WGG244F9GB
WGG244ARGB
WGG244FRGB
WGG25402GB
WGG245S2GB
WGG254F0GB
WGB256A1GB
WIW28502GB
WQG24509GB
WQG245R9GB
WQG245S9GB
WQB246C9GB
HBS573BS0B
HBS573BB0B
PIE631BB5E
DWK67CM60B

- 7. This is a consumer only offer and purchases of graded, 2<sup>nd</sup> hand, replacements and imperfect products and trade/ contract sales are excluded from the Offer.
- 8. The Offer is open to residents of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only, and only applies to purchases made between 01/04/2023 and 312/03/2024 (inclusive).
- 9. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid redemptions of this Offer including, without limitation, to require consumers to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those redemptions which are fraudulent or invalid.
- 10. The Offer has no cash value or alternative and cannot be used in conjunction with any other offers and is not transferable.
- 11. By registering your appliance, consumers agree to be bound by these terms and conditions.
- 12. In the unlikely event that a claimant is unhappy with their Bosch appliance and wishes to return it for a full refund, the Warranty will cease.
- 13. Your Personal data will be collected when you register your appliance and will be used for this purpose only unless you opt in to hear from us further. Data will be processed in accordance with the provisions of the Promoter's privacy policy, which is available at <a href="http://bosch-home.co.uk/privacy-policy.html">http://bosch-home.co.uk/privacy-policy.html</a>
- 14. The Promoter reserves the right to withdraw, extend or amend the terms of this offer at any time due to circumstances beyond its control.
- 15. The Promoter/ Data Controller is Bosch, a division of BSH Home Appliances Limited, a company registered in England and Wales under company registration no. 01844007, whose registered office is at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, Buckinghamshire, MK12 5PT, UK.